

Terms & Conditions – School Holiday Activities at Thomas Dixon Centre

1. General

1.1 These Terms & Conditions apply to all school holiday activities held at Thomas Dixon Centre (“TDC”), operated by Queensland Ballet (“QB”). By booking and participating in these activities, parents/guardians agree to the following terms.

1.2 Some activities may be delivered by third-party providers engaged by QB. The name of the third-party provider will be disclosed at the time of booking. By enrolling a child in an activity, parents/guardians acknowledge and accept that a third-party provider may be responsible for program delivery.

2. Third-Party Providers

2.1 All external service providers engaged by QB will hold the relevant Working with Children checks, as required by law, and maintain current public liability insurance.

2.2 While QB takes reasonable steps to engage qualified and compliant third-party providers, QB is not responsible for the conduct, performance, or outcomes of third-party services.

3. Child Safety & Special Requirements

3.1 Parents/guardians must advise QB at the time of booking if their child has any specific needs that QB staff or third-party providers should be aware of. This includes but is not limited to:

- Physical disabilities or accessibility requirements
- Diagnosed neurological conditions (e.g., autism, ADHD, sensory sensitivities)
- Allergies or dietary restrictions
- Any other medical or behavioural considerations relevant to the child’s participation

3.2 QB and third-party providers will make reasonable efforts to accommodate special requirements. However, QB cannot guarantee that all needs will be met.

3.3 Please be aware that QB and third-party providers are not permitted to administer medication to children participating in holiday activations.

4. Liability & Indemnity

4.1 Participation in school holiday activities is at the sole risk of the parent/guardian and child. QB and its representatives are not liable for any injury, loss, damage, or expense incurred as a result of participation in activities, except to the extent that such liability cannot be excluded by law.

4.2 QB is not responsible for any injury or incident arising from the actions of a third-party provider or any other participant in the program.

4.3 QB will not be held liable for allergic reactions, medical conditions, or other health-related incidents where the parent/guardian has not provided prior written notice of the child’s needs.

5. Bookings & Cancellations

5.1 Bookings must be made in advance through TDC's official online booking system. Places are subject to availability. Walk-up registration may be available on the day, but not guaranteed.

5.2 Cancellations must be made in accordance with TDC's cancellation policy, which will be provided at the time of booking.

6. Behaviour & Participation

6.1 Parents/guardians acknowledge that all children are expected to behave respectfully towards staff, third-party providers, and other participants. QB reserves the right to remove any participant from an activity if their behaviour is deemed disruptive or unsafe.

7. Amendments

7.1 QB reserves the right to amend these Terms & Conditions at any time. Any updates will be made available on the QB and TDC website.

By proceeding with a booking, parents/guardians confirm that they have read, understood, and agreed to these Terms & Conditions.